



THE ★★★★★
GENERAL
INSURANCE

The General® - National Brand.....**Local Agents**

2636 Elm Hill Pike

Nashville .TN.37214

www.thegeneral.com

Agency Support Hotline & 24-Hour Services - 877.222.4586

Independent Agents Dedicated Customer Service Line

Option 1, then Option 1

24/7 Automated Customer Service and Billing

Option 1, then Option 2

24/7 Claims Reporting

Option 1, then Option 3

Commissions

Option 1, then Option 5

Licensing

Option 1, then Option 5

Agency Technical Support

Ext. 1499

Important Email Addresses

Agency Support

IA_Marketing@thegeneral.com

Licensing

licensing@thegeneral.com

Underwriting

underwriting@thegeneral.com

Customer Support

customersupport@thegeneral.com

Claim Support

CSupport@thegeneral.com

Agency Technical Support - Website and Rating Software

SupportDesk@thegeneral.com

Sales Contacts

Agency Sales Representatives

AZ, TN, WI

Christian Smith | 615.587.9322 | christiansmith@thegeneral.com

CO, GA, OH, PA, VA

Kerry Moore | 470.270.6609 | kmoore@thegeneral.com

Regional Sales Manager

Rachel Dresser

RDresser@thegeneral.com

All Other States

Inside Sales | 877.222.4586 ext. 8903

Kimberly Miller | ext. 1503 | kimberlymiller@thegeneral.com

Chelsea Mabry | ext. 1923 | cmabry@thegeneral.com

Cheri Prince | ext. 1681 | cprince@thegeneral.com

Licensing / Marketing | Option 1, then Option 4

Fax Numbers

Underwriting

New Business *with* Coversheet

800.524.9373

New Business *without* Coversheet and all other UW Docs

800.467.8767

Licensing

866.946.5399

Claims

800.544.9021